



**Teamsters Security Fund  
for Southern Nevada  
Local 14**



## **Frequently Asked Questions**

### **Q. Will the Fund or my employer see my private health information?**

A. No, your private health information is completely confidential and will never be shared with the Fund or your employer.

### **Q. Will there be a change to my insurance plan and/or carrier?**

A. No, there will not be a change; your coverage will remain the same. The Family Wellness Centers are an added benefit for Teamsters Security Fund for Southern Nevada—Local 14 PPO Plan participants and their covered dependents to use. HMO Plan participants also can take advantage of the centers during 2019.

### **Q. Do participants have to use the clinic?**

A. Participants and their covered dependents may choose to use the Family Wellness Center providers as their primary care providers with no out-of-pocket cost. They also may continue to use their current physician and obtain services at the Family Wellness Centers.

### **Q. What will be the cost to participants who use the Teamsters Local 14 Family Wellness Centers?**

A. There will be no cost for participants and their covered dependents to access the centers, including the appointment (regardless of the reason for it), any drugs dispensed at the centers, or labs drawn and/or completed there.

### **Q. What drugs are dispensed at the Teamsters Local 14 Family Wellness Centers?**

A. The Teamsters Local 14 Family Wellness Centers stock approximately 50 of the most frequently used generic drugs. A list of available drugs will soon be available and posted on this website.

### **Q. Where are the Teamsters Local 14 Family Wellness Centers located?**

A. There will be two locations for participants' convenience.



**Teamsters Security Fund  
for Southern Nevada  
Local 14**



Open now:

[Henderson](#)

1505 Wigwam Parkway, #241

Henderson, NV 89074

PH: 702-728-5806

FX: 702-728-5807

After Hours: 1. 877.239.9372

Opening later this spring:

[Northwest Las Vegas](#)

2831 Business Park Court

Las Vegas, NV 89128

**Q. What are the hours of the Teamsters Local 14 Family Wellness Centers?**

A. The Henderson hours are listed below. The Northwest Las Vegas hours will be published when that site is open. Holiday closures can be found [here](#).

Monday	7 am – 5 pm
Tuesday	8 am – 6 pm
Wednesday	8 am – 6 pm
Thursday	1 pm – 6 pm
Friday	6 am – 4 pm

**Q. What are the phone numbers for the Teamsters Local 14 Family Wellness Centers?**

A. The phone number of the Henderson location is (702) 728-5806. For urgent events after normal business hours, please call 1-877-344-6589 to speak to a nurse on call. They will be able to help assess your situation and offer guidance as needed. They also can leave a message for the Family Wellness Center staff to contact you the next business day, if needed. The Northwest Las Vegas phone numbers will be published when that site is open.

**Q. Is the doctor affiliated with a local hospital?**

A. No, the doctor is completely independent. As a result, referrals are based on the facility that can provide the highest quality and most cost-effective service.